

# **REQUESTS TO BE HEARD**

**19 July 2022**

**Council Meeting**

# Council Meeting

19 July 2022

## Requests to be Heard

### IMPORTANT NOTICE

It is Council's intention to provide a safe environment for those attending the Council Chamber to speak and/or observe the meeting. It would be appreciated if attendees could adhere to the following requirements.

1. As per guidance from the Department of Health on COVIDSafe plans for workplaces, physical distancing of 1.5m must be observed within the Council Chamber (or allow a spare seat either side of you).
2. A maximum of 25-30 members of the public is possible in the Chamber at any one time.
3. Facemasks are recommended.
4. Once your item/s of interest have been considered, it would be appreciated if you would vacate the Chamber.

<b>Item 10.2</b>		<b>For (F) Against (A)</b>
<b>Naming of Pennydale as a neighbourhood</b>		
<b>Requests to Speak</b>		
1.	Mr Derek Screen (on behalf of Pennydale Residents Action Group (Inc))	(F)

<b>Item 10.6</b>		<b>For (F) Against (A)</b>
<b>Volunteer Recruitment, Retention and Recognition Plan 2022–26</b>		
<b>Written Statements</b>		<b>Page 4</b>
1.	Ms Sue Forster (on behalf of Friends of Bay Road Heathland Sanctuary)	(F)

# **WRITTEN STATEMENTS**

**Item 10.6**

**Volunteer Recruitment, Retention and  
Recognition Plan 2022–26**

1.	<b>Ms Sue Forster (on behalf of Friends of Bay Road Heathland Sanctuary)</b>	<b>(F)</b>
<p><b>Re: Objective 2: Create a coordinated approach across Council-run volunteer programs</b></p> <p>To the Councillors: Mayor Alex Del Porto, Deputy Mayor Hanna El Moullem, Sonia Castelli, Laurence Evans, Clarke Martin, Jo Samuel-King, Fiona Stitfold</p> <p>This Request to be Heard provides qualified support for the Plan, with a request for the following improvements:</p> <p>1. REQUEST FOR ADDITION TO THE WORDING OF THE PLAN</p> <p>While supporting the direction of the plan, I would like to respectfully suggest an improvement to the wording of <i>Action 2.2. Develop a recognition program for Council volunteers</i> (Attachment 1) to read instead:</p> <p><b>Action 2.2. Develop recognition and training programs for Council volunteers</b></p> <p>The Progress Indicators for Action 2.2 demonstrate that ‘training and other professional development opportunities’ for Council volunteers are indicative of a successful ‘recognition program’, but training is absent from the Action statement.</p> <p>Recognition of volunteers is the thank you that comes from Council, while training is the action that empowers volunteers to carry out their chosen activity, particularly if leadership skills are involved. Good training provides long-term rewards and improves volunteer motivation and retention. It should be prioritised through inclusion in the Action statement.</p> <p>2. REQUEST FOR PROGRESS INDICATORS TO PROVIDE VOLUNTEER RETENTION NUMBERS</p> <p>A second flaw in the Plan is that there are no Progress Indicators to quantify the numbers of volunteers retained from one year to the next although Actions 1.1 and 3.1 both have Progress Indicators to measure the number of volunteer registrations. <b>Surely, retention numbers and their measurement are key to a Volunteer Retention Plan and must be included as Progress Indicators?</b></p> <p>The current plan is a starting point; hopefully, a much more detailed action plan, particularly for volunteer training and improved web communications, will soon be developed.</p> <p><b>Sue Forster</b>  <b>Convenor, Friends of Bay Road Heathland Sanctuary</b></p>		